

DINING SERVICES

SPECIAL ASSISTANCE/DISABILITY NEEDS ACCOMMODATIONS

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STUDENTS

Students with disabilities, including health conditions that would impair their ability to access foods or eat the foods Dining Services offers, should contact Academic Advising and the Student Health Center to begin making appropriate arrangements for assistance. Dining Services will work with the student, Academic Advising and the Health Center to assure proper accommodations are made.

For many students advance meal planning is important. Menus are posted on the Dining Services web page, at the entrance to the Marketplace, and at each venue.

Individuals requiring accommodations other than those listed below should contact Dining Services at 641-269-3661.

I. MARKETPLACE ASSISTANCE

Individuals on crutches, in a wheelchair or scooter, and/or who have other mobility challenges, or sight impairments should make their request for assistance to the entry cashier. A staff member will assist the individual in maneuvering through the Marketplace, selecting foods and beverages, carrying a tray and getting seated in one of the dining rooms. When the individual has completed their meal, they are welcome to leave their tray at the table for our staff to take to the tray return area.

Individuals who are visually impaired should request assistance from the entry cashier. The cashier and/or a staff member can read the menu aloud so choices can be made. Staff can also be asked to read the menus aloud for upcoming meals.

Persons unable to communicate verbally can communicate by computer and/or written requests with our staff. This may be particularly important for venues that prepare customized orders such as Eggs to Order, Stir-fry, Sauté and 8th Avenue Deli stations.

Students with allergies, eating disorders, and/or specific dietary/nutritional needs, should complete the Medical Diet Certification by Physician form, and the Request for Medical Dietary Accommodation form, found on the Dining Services web site, and turn them in to the Dining and Catering Office. The student will be contacted to set up an appointment to discuss and plan appropriate meals. It will be part of the students' responsibility to pick up the appropriately prepared food, and notify the Associate Director of Dining Services of any changes or challenges with the menu and/or foods. The menu prepared will closely follow the posted menus.

II. SPENCER GRILL ASSISTANCE

Individuals needing assistance in the Spencer Grill with ordering can request the staff member serving them to read menus and prices aloud. Assistance with getting food to a table in the Spencer Grill can also be requested of a staff member. The staff will return the tray/basket when the person needing assistance has finished and has left the Spencer Grill.

A request for written communication or communication via computer will be honored. Persons unable to communicate verbally can communicate by computer and/or written requests with our staff.

III. CATERING ASSISTANCE

Individuals needing special assistance when attending a catered function should make their requests known to the sponsoring party, who should then make reasonable accommodations for the individual, consulting with the Office of Communication and Events. Event sponsors who have persons with special needs attending their event should keep in mind that advance notice helps in making appropriate accommodations available when needed.

In the case of an emergency evacuation, in all dining venues, individuals should follow the evacuation plan as outlined in their campus [Special Assistance Needs and Disability Emergency Building Evacuation Plan](#). A Dining Services staff member will assist with the evacuation when appropriate.