

Are you a team player who utilizes customer service practices on a daily basis?

Do you enjoy a good challenge~especially when you have a trusted and "familial" team to back you up?

**Then sign on to be a part of Grinnell College's
*Family Feud: Customer Service Style***

**Wednesday, February 5, 2003
2:00 - 3:00 p.m.
Harris Center**

We are looking for four teams of five individuals to participate as a "family" in this interactive training game. Questions will relate to customer service practices, principles and industry professionals. Teams must be formed and registered with the Office of Human Resources at ext. 4818 / hr@grinnell.edu <<mailto:hr@grinnell.edu>> by Wednesday, January 22, 2003.

Please note: you will "perform" in front of a live audience!

This program is part of the Above & Beyond Customer Service series.

