# The Pioneer One-Card

GRINNELL COLLEGE

The Pioneer One-Card, or "P-Card", is the Grinnell College campus ID system

**All students receive a P-Card upon arrival at the College in August.**

The P-Card is a combined photo identification, building access, and declining balance account (Campus Cash) card. The P-Card is required to enter student residence halls, to check out resources from the College Libraries, to access meals in the Marketplace, and more.

The Campus Cash declining balance account is automatically set up for every student upon enrollment, and waiting to have funds deposited for use. Account balances are carried forward to the following semester until graduation or withdrawal from the College. At that time, any remaining balance is credited to the student account.

**Account balances cannot be withdrawn as cash.**

For your convenience, a list of common expenditures is listed below. You will want to consider this information as you decide how much you choose to deposit.

**Deposits to the Campus Cash account can be made by logging onto https://get.cbord.com/grinnell**

*Before logging in you will need the student's nine digit ID number along with their birthdate. The ID is the nine digit number located on the P-Card which corresponds to the seven digit account number in the upper right corner of the Billing Statement preceded by 00. Example: account number 0999999 will be 000999999.*

## Where on Campus Do Students Use the Pioneer One-Card Campus Cash?

- Bookstore
- The Spencer Grill
- Marketplace Dining
- Campus Vending
- Mailroom
- Campus Copiers
- Bob's Underground

For more information about the Pioneer One-Card visit: **https://www.grinnell.edu/about/offices-services/auxiliary-services/pioneer-one.**

### Estimated (On Campus) College Expenditures per Year

| | |
|---|---|
| Textbooks | $700.00 - $900.00 |
| Course Supplies | $60.00 - $80.00 |
| Food (The Spencer Grill, vending) | $275.00 - $425.00 |
| Misc. (photocopies, stamps) | $20.00 - $40.00 |

***For General Questions:***

Pioneer One-Card Office
Joe Rosenfield '25 Center
1115 8th Ave., Grinnell, Iowa 50112
641-269-3661

---

# Deposit Form

Please use this form to deposit money into your student's Campus Cash account.

Mail to:

Office of Student Accounts
Grinnell College
1227 Park Street
Grinnell, IA 50112

OR

Log onto: https://get.cbord.com/grinnell with your credit card information.

Name of Student _____

Student ID# (if available)_____

Deposit Amount $_____ ☐ Check Enclosed

# Pioneer One-Card Policies

A complete listing of policies is available at: **https://www.grinnell.edu/about/offices-services/auxiliary-services/pioneer-one** or by contacting the Pioneer One-Card Office at 641-269-3661.

## Terms and Conditions

By participating in the declining balance (Campus Cash) account option of your Pioneer One-Card, you agree to the following policies. The Campus Cash account is a prepaid, declining balance account. Once your account is activated, you may use the P-Card to pay for purchases at participating campus locations, for the amount of your Campus Cash account balance (some applications have daily limits). You cannot withdraw cash from your Campus Cash account. There is no fee to establish or use the account; the full amount of your deposit will be available on your Campus Cash account. Additional terms and conditions are available online and from the Pioneer One-Card Office.

1. This agreement is executed between the participant and Grinnell College. This agreement references Pioneer One-Card, Campus Cash account, which is an option available to Grinnell College students, faculty, staff, and certain Grinnell College affiliates. This agreement is administered for Grinnell College by the Cashier Office.

2. The address and phone number for the Pioneer One-Card Office is as follows: Pioneer One-Card Office, 1115 8th Ave., Grinnell College, Grinnell, IA 50112, (641)269-3661, FAX (641)269-4650.

3. The term of this agreement will be determined by the participant's College affiliation or status. The term for Student is from the time this agreement and the initial deposit is received by the Cashier Office until the participant graduates, withdraws, or otherwise severs his/her/hir relationship with the College. The term for Faculty/Staff is from the time this agreement and the initial deposit is received by the Cashier Office until the Faculty/Staff member terminates employment at Grinnell College. The term for Other Affiliation is from the time this agreement and the initial deposit is received by the Cashier Office until the participant no longer has college affiliation.

4. Campus Cash deposits are accessible once a deposit (cash, check, Visa, MasterCard, Discover, American Express) is made. Additional deposits may be made at any time with a credit card by logging into https://get.cbord.com/grinnell. Cash may be deposited at the cash value station in the lobby of the Mailroom (Joe Rosenfield '25 Center). In addition, checks or cash can be deposited at the Office of the Cashier (John Chrystal Center).

5. Campus Cash accounts are automatically closed at the end of this agreement. The Cashier Office reserves the right to close any Campus Cash account that has been inactive for a period of twelve (12) months. Refunds on closed accounts will be made at the full value of the unused balance. All debts on the participant's student account must be satisfied prior to any refund. Any negative Campus Cash account balances will be charged to the participant's student account (students) or billed directly to the participant (all others).

6. To minimize potential loss to the participant, unattended locations/applications such as vending, and photocopiers carry a daily spending limit.

7. The participant's Pioneer One-Card will be the access device for the Campus Cash account. The card must be presented at the time of purchase and shall be the only means of accessing the participant's account.

8. **This account is non-transferable**. If the card has been loaned to another individual the College may choose to close a cardholder's account. Additional ID may be required to ensure that only the participant uses the account. The participant may be required to sign a receipt for goods.

9. Information regarding the participant's account or transactions may be disclosed to third parties when necessary to complete transactions, when the condition or existence of an account must be verified, to comply with government agency or court orders, or with the participant's written permission.

10. Grinnell College reserves the right to determine hours of operations and pricing for the goods and services available for purchase with this account.

11. A fee will be charged for replacement of lost, stolen, or damaged cards.

12. Lost or stolen Pioneer One-Cards must be reported immediately to Campus Security (641-269-4600): Campus Security is open 24 hours a day. You must report a lost or stolen card by using https://get.cbord.com/grinnell as well, this will automatically inform the P-Card office. If the participant does not inform the P-Card Office about a lost or stolen card, Grinnell College is not responsible for any purchases made with Campus Cash accounts. If the participant informs the P-Card Office within two (2) business days of the loss that their card has been lost or stolen, the participant is liable for up to $50 in charges to the card if the card was used without permission.

13. Participants may view all activity by logging in to https://get.cbord.com/grinnell. If the activity statement reflects transactions which were not made by the participant, the participant must inform the Pioneer One-Card Office immediately. The transactions in question will be investigated and a determination sent to the participant within twenty (20) business days.

February, 2022