

UNDERSTANDING YOUR BILL

THANK YOU FOR JOINING US!  
WE WILL BEGIN SHORTLY

# AGENDA

- Important notes
- Navigating your bill
- Payment options
- Student health insurance
- Optional insurance and other important things to know

# IMPORTANT NOTES

- Things are changing rapidly. Please be patient as we work through updates and changes to billing statements.
- Bills will be updated as residency, enrollment status and other plans change.
- Students and Authorized Users (more soon) will be notified of billing updates via email.

# THE BASICS

- Federal regulations require students be the primary contact for billing.
- **Billing Agreement Form** – Students must complete a billing agreement form for the College to release information to their parent(s). **Due July 24!**

**[www.grinnell.edu/billing-auth-form](http://www.grinnell.edu/billing-auth-form)**

Billing Schedule					
	FALL 1 (2020/F1)	FALL 2 (2020/F2)	SPRING 1 (2021/S1)	SPRING 2 (2021/S2)	SUMMER (2021)- OPTIONAL
BILLING TARGET DATE	10-Jul	11-Sep	11-Dec	19-Feb	7-May
PAYMENT DUE DATE	31-Jul	9-Oct	11-Jan	19-Mar	24-May

- Refer to the 2020-21 Student Account Billing Guide for answers to your questions.

**[grinnell.edu/doc/student-account-billing-guide-pdf](http://grinnell.edu/doc/student-account-billing-guide-pdf)**

# CHARGES

- **Tuition:** Tuition will be charged on a per term basis. Tuition charges will be pro-rated for student approved to attend Grinnell part time.
- **Student Activity Fee:** The activity fee will be charged on a per-term basis to those students who are living on campus during that term and any off-campus students who have been invited to take on-campus classes during that term.
- **Room & Board:** Room & Board will be charged to students living in the Residence Halls for the terms of occupancy. All students living on campus are required to participate in the dining plan.
- **Damage Deposit:** All new Grinnell students are required to pay a \$100 damage deposit that is included as a charge on the first billing statement. Upon graduation or withdrawal from the College, the unused deposit will be credited to the student account.
- **Student Health Insurance:** ... more later in the presentation

# ACCESSING YOUR BILL

- A paper copy of the first statement of the term is mailed to the address provided by the student. Paper statements are not mailed internationally. Statements were mailed yesterday.
- Students can access printable **online statements**, **make payments**, **add authorized users** and **set up payment plans** through GrinnellShare.

**[grinnellshare.grinnell.edu](http://grinnellshare.grinnell.edu)**

- Look under the Students tab

## **Finances / Aid**

[Apply For Scholarships / Fellowships](#) 📖

[Financial Aid Online](#) 📖

[Off-Campus Study Net Price Calculator](#) 📖

[Request Funding For An Internship](#) GS

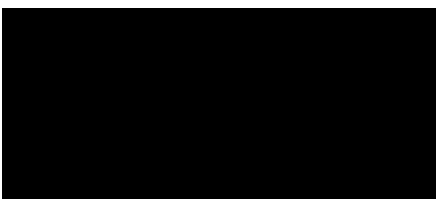
[Student Online Billing](#) 📖



## Account Summary (Admin)

View Account Summaries for Account Holders

IMAGE UNAVAILABLE



Notifications 0

### Account Overview

Amount Due 7/31/2020 \$11,852.00

+ Amount Overdue \$0.00

= Total Amount Due \$11,852.00

Total Account Balance \$11,852.00 [Account Activity \(Admin\)](#)

[Fall 2020 Term 1](#) \$11,852.00

#### Helpful Links

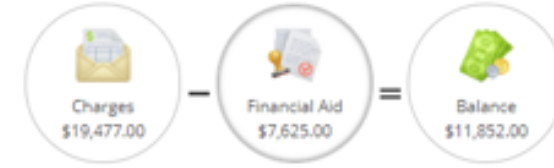
[Make A Payment](#)

[International Payment- Flywire](#)



Term **Fall 2020 Term 1 - Balance: \$11,852.00**

[View Statement](#)



**Collapse All**

Charges		\$19,477.00		^				
<b>Tuition and Fees</b>		<b>\$14,047.00</b>		<b>^</b>				
Description			Amount					
Tuition			\$14,047.00					
<b>Room and Board</b>		<b>\$3,466.00</b>		<b>^</b>				
Description	Date	Building	Amount					
Room Charges	7/9/2020		\$1,637.00					
Full Meal Plan	7/9/2020		\$1,829.00					
<b>Fees</b>		<b>\$1,964.00</b>		<b>^</b>				
Description			Amount					
Activity Fee			\$123.00					
Student Health Insurance			\$1,841.00					
<b>Financial Aid</b>		<b>\$7,625.00</b>		<b>^</b>				
Award	Awarded	Term	Disbursed	Anticipated	Other Terms	Loan Fee	Currently Ineligible	Comment
Founders Scholarship	\$7,000.00	Fall 2020 Term 1		\$7,000.00				Pending
COVID-19 Response Grant	\$625.00	Fall 2020 Term 1		\$625.00				Pending
<b>Total</b>			<b>\$0.00</b>	<b>\$7,625.00</b>				
<b>Balance</b>								<b>\$11,852.00</b>



# FOUR WAYS TO PAY YOUR BILL

- Online Payments (differs for domestic and international payments)\*\*
- Checks by Mail
- Cash or Personal Check at the Office of Student Accounts
- Monthly Payment Plans

\*\* Preferred method of payment

# ONLINE PAYMENTS – DOMESTIC

**grinnell.edu/online-payments**

- Students and their authorized users can make online U.S. bank payments 24 hours a day through their online billing account. Accepted online payment methods:
  - **Electronic U.S. check** payment – free of charge
  - **U.S. credit/debit card** payments through PayPath - 2.85% convenience fee.

The screenshot displays the Grinnell College eBill system interface. At the top, a navigation bar includes links for Home, My Account, Make Payment, Payment Plans, and Help. The main content area is divided into three columns:

- Announcement:** A welcome message and a list of important notices, including a highlighted warning: "All previous term balances are past due and must be paid in full." and a notice about Fall F1 2020 balances due by July 31, 2020.
- Student Account:** A summary table showing the current balance of \$19,477.00, estimated financial aid of \$7,625.00, and a total balance including aid of \$11,852.00. Below the table are buttons for "View Activity", "Enroll in Payment Plan", and "Make Payment".
- My Profile Setup:** A sidebar menu with options for "Authorized Users", "Personal Profile", and "Security Settings".

At the bottom right, a "Term Balances" table shows the balance for Fall 1 2020 as \$11,852.00.

# CREATING AN AUTHORIZED USER

[grinnell.edu/online-payments](https://grinnell.edu/online-payments)

Parents and others can view account activity, account balances, set up a payment plan, and make online payments **after** their student sets them up as an authorized user. Only the student can create authorized users.

The screenshot shows the Grinnell College online payments portal. At the top, there is a navigation bar with links for 'My Account', 'Make Payment', 'Payment Plans', and 'Help'. The main content area is divided into several sections:

- Announcement:** A section on the left with a yellow highlight stating: "All previous term balances are past due and must be paid in full." Below this, it says: "Balances for Fall F1 2020 are due by July 31, 2020. All previous term balances are due at this time." and "Through this system, you can authorize others to access your account."
- Student Account:** A central section showing account details for ID: xxx-xxxx. It lists:
  - Balance: \$19,477.00
  - Estimated Financial Aid: \$7,625.00
  - Balance Including Estimated Aid: \$11,852.00Below these are buttons for 'View Activity', 'Enroll in Payment Plan', and 'Make Payment'.
- My Profile Setup:** A sidebar menu on the right with three options: 'Authorized Users' (highlighted with a green circle), 'Personal Profile', and 'Security Settings'.
- Term Balances:** A table at the bottom right showing:

Term	Balance
Fall 1 2020	\$11,852.00

- The authorized person will receive two separate emails with instructions on how to log in to their account. Authorized users will receive their own login links.

# ONLINE PAYMENTS – VIEW ACTIVITY

Filter activity by

Full account activity

View Activity

<b>Student Account Balance</b>						<b>\$11,852.00</b>
<b>Fall 1 2020</b>						<b>\$11,852.00</b>
<a href="#">Print</a> <a href="#">Excel</a> <a href="#">PDF</a>						
<b>Estimated Financial Aid</b>						
Description	Code	Comment	Awarded (\$)	Loan Fee (\$)	Currently Ineligible (\$)	Anticipated (\$)
Founders Scholarship	MFNDR	Pending	\$7,000.00			\$7,000.00
COVID-19 Response Grant	GCV19	Pending	\$625.00			\$625.00
<b>Total Estimated Aid:</b>						<b>\$7,625.00</b>
<b>Account Activity</b>						
Search: <input type="text"/>						
Description ↑↓	Code ↑↓	Date ↓↑			Amount ↑↓	
Tuition	TUIT	7/10/20			\$30.00	
Full Board Plan	BRD01	7/9/20			\$1,829.00	
Activity Fee	FEEAC	7/9/20			\$123.00	
Student Health Insurance	HEALTH	7/9/20			\$1,841.00	
Room	ROOM	7/9/20			\$1,637.00	
Tuition	TUIT	7/9/20			\$14,017.00	
<b>Term Balance:</b>						<b>\$19,477.00</b>
<b>Term Balance Including Estimated Aid:</b>						<b>\$11,852.00</b>

# ONLINE PAYMENTS – INTERNATIONAL

[www.flywire.com/school/grinnell](http://www.flywire.com/school/grinnell)

- International bank payments are not accepted through the online payment portal.
- Grinnell College partners with Flywire to offer you an innovative way to make international tuition payments.

The screenshot displays the 'Your payment' step of the Flywire payment process. At the top, the Grinnell College logo and navigation links (Contact, Help, Log in, English) are visible. Below the navigation is a progress bar with six steps: 1. Payment Info, 2. Payment method, 3. Payer Info, 4. Info for the receiver, 5. Review & Confirm, and 6. Make payment. The main content area is titled 'Your payment' and contains two columns: 'The payment will come from' and 'Grinnell College receives'. Under 'The payment will come from', there is a dropdown menu labeled 'Country or region \*'. Under 'Grinnell College receives', there is a currency selector showing '\$' and an 'Amount \*' field with '0.00'. A note below the amount field states: 'Amount will be formatted in the destination currency. In this case United States Dollars. I.e. 10,000.00 for ten thousand USD.' At the bottom right, there is a blue 'NEXT →' button.

## BY MAIL

- Make payments payable to **Grinnell College**
- Add your **student's name and/or ID** in the memo field
- Mail checks to:

Grinnell College  
Office of Student Accounts  
1227 Park St.,  
Grinnell, IA 50112

**Note:** We do not accept credit card payments at the Office of Student Accounts or over the phone. Use the online payment option for card payments.

# IN PERSON – OFFICE OF STUDENT ACCOUNTS

Cash, personal U.S. check, U.S. money order, U.S. cashier's check, or 529 Plan checks are accepted in person at the Office of Student Accounts.

Office of Student Accounts

Admission and Student Financial Services Building 2<sup>nd</sup> Floor

1227 Park St.

Grinnell

**Note:** We do not accept credit card payments at the Office of Student Accounts or over the phone. Use the online payment option for card payments.

# MONTHLY TUITION PAYMENT PLAN

[grinnell.edu/payment-plan](https://grinnell.edu/payment-plan)

- A payment plan is a convenient, manageable payment solution that provides the option to pay tuition in interest-free monthly installments, rather than one lump sum.
- **The Grinnell Real-Time Payment Plan**, administered by TouchNet, matches the student account current term balance in real time. The enrollment fee is \$17.50 per term.
- Each installment is due the 25th of the month.
  - Fall 1: July, August
  - Fall 2: September, October, November
  - Spring 1: December, January, February
  - Spring 2: March, April, May



# STUDENT HEALTH INSURANCE

**[grinnell.edu/health-insurance](http://grinnell.edu/health-insurance)**

**[gallagherstudent.com/grinnell](http://gallagherstudent.com/grinnell)**

- Grinnell College requires all students to have Affordable Care Act compliant health insurance.
- In accordance with this requirement, all students are billed \$1,841 for the Student Health Insurance Plan.
- Students must enroll in or waive out of the college insurance plan no later than August 14<sup>th</sup>, 2020 or upon their first term of enrollment (for those on leave).
- The coverage for the Student Health Insurance Plan is from Aug. 14, 2020 to Aug. 13, 2021.

# CONDITIONS FOR WAVING COLLEGE PROVIDED INSURANCE CONVERGE

**[gallagherstudent.com/grinnell](http://gallagherstudent.com/grinnell)**

- Enrollment in a private health insurance plan that is based in the United States and Affordable Care Act Compliant.
- Students residing outside the U.S. will be able to waive the insurance until they enter the U.S. and do not have ACA compliant health insurance.
  - Students must purchase a pro-rated plan beginning from their entry into the U.S. through the end of the plan year (August 13, 2021) if they do not have ACA compliant health insurance.
- Students with out-of-state Medicaid will be able to waive the insurance if they are living in their home state.
  - Upon approved return to Iowa the college will provide financial aid to cover the cost of the required student health plan.

# HEALTH INSURANCE QUESTIONS?

**[grinnell.edu/health-insurance](http://grinnell.edu/health-insurance)**

**[gallagherstudent.com/grinnell](http://gallagherstudent.com/grinnell)**

Questions about the Student Health Insurance Plan policy should be directed to:

- Gallagher customer service, 844-269-4995, or the live chat available on the website
- Dustin Smith, local agent, 641-236-3141.
- Jim Mulholland, director of risk management, Grinnell College, 641-269-4818.

# OPTIONAL TUITION INSURANCE

**[grinnell.edu/tuition-insurance](http://grinnell.edu/tuition-insurance)**

- Grinnell College provides families with the opportunity to protect their college investment with insurance through GradGuard.
- For more information, call GradGuard at 888-794-6603, or visit the website above

# OPTIONAL DENTAL INSURANCE

**[grinnell.studentbenefitplans.com](http://grinnell.studentbenefitplans.com)**

- Grinnell College students now have access to an employer quality dental plan at an affordable cost.
- Call 877-247-8817 or visit the website above for more information.

# PIONEER ONE-CARD

**[grinnell.edu/student-accounts-p-card](http://grinnell.edu/student-accounts-p-card)**

**[get.cbord.com/Grinnell](http://get.cbord.com/Grinnell)**

- Pioneer One Card or P-Card, grant access the residence halls and the dining hall.
- Additionally, Students may add Campus Cash to their card, allowing them to make purchases on campus without carrying cash.
- Visit [get.cbord.com/Grinnell](http://get.cbord.com/Grinnell) to add campus cash to your P-card.
- Students may use their card at the following locations:
  - The bookstore
  - Spencer Grill
  - Campus mailroom
  - Campus copiers
  - Marketplace Dining

# REFUNDS

- The refund policy remains consistent with prior years, altered for the updated term length
- A student withdrawing from the College within the first three weeks of the term is held responsible for tuition, room, board (meal plan), and other fees on a prorated basis as of the date the student withdraws. If a student withdraws after three weeks into the term, no tuition, room, meal plan, and other fees will be refunded. The same policy applies to emergency leaves. Tuition, room, board, and other fees will not be refunded for students suspended or dismissed for academic or conduct reasons during the semester.



QUESTIONS