

DINING SERVICES ACCESSIBILITY ASSISTANCE for FACULTY, STAFF and GUESTS

FACULTY, STAFF AND GUESTS OF GRINNELL COLLEGE

Grinnell College Dining Services provides reasonable accommodations for individuals with assistance needs. When accommodation needs of our guests are known in advance, we are better able to meet these needs. For many individuals, meal planning is important. Menus are posted at the entrance to the Marketplace, at each venue in the Marketplace, and on the [menu](#) section of the Dining web page. Menu boards display menu options at the Spencer Grill.

Individuals needing accommodations other than listed below should contact the Dining Services Office electronically to searsmic@grinnell.edu or call 641-269-3661.

The cashier desk at the entrance of the Marketplace dining services is equipped with an induction hearing loop system for persons with T-coils in their hearing aids.

I. MARKETPLACE ASSISTANCE

Individuals using crutches, a wheelchair or scooter, and/or other mobility needs or visual impairments, should make their request for assistance known to the entry cashier. A staff member will assist the individual in maneuvering through the Marketplace, selecting foods and beverages, and getting seated in one of the dining rooms. When the individual has completed their meal, they are welcome to leave their tray at the table for our staff to take to the tray return area.

Individuals with visual impairments should request assistance from the entry cashier who can read the current or upcoming menus aloud so choices can be made.

Individuals unable to communicate verbally can communicate electronically by emailing SEARSMIC@Grinnell.EDU in advance and/or by written requests with our staff.

Individuals needing accommodations with specific food preparations due to allergies should advise the department on campus sponsoring their visit of their needs, so that appropriate arrangements can be made. If you are visiting campus, with no departmental sponsor, please communicate dining accessibility needs to Dining Services electronically by emailing searsmic@grinnell.edu or by phone at 641-269-3661. Please communicate accessibility needs in advance so that the fullest range of accommodations can be available when you arrive.

II. SPENCER GRILL ASSISTANCE

Individuals needing accommodations in the Spencer Grill with ordering can request a staff member read menus and prices aloud. A request for written or electronic communications with the Spencer Grill Staff will also be honored.

Assistance in transferring food from the Spencer Grill service counter to a table can also be requested of a staff member. The staff will pick up the tray/basket when the meal is finished and our guest has left the Spencer Grill.

III. CATERING ASSISTANCE

Individuals needing accommodations when attending a catered function should make their requests known to the sponsoring party, who will then make reasonable accommodations for the individual.